

**PLEASE CIRCLE THE CORRECT ANSWER**

**Your truck might not have some of the attachments mentioned in the question but you will have been given information on these styles of trucks**

**1. Who is responsible for checking that the truck is in good working order before use?**

- A. The management
- B. The maintenance department
- C. The operator
- D. The insurer

**2. The truck's maximum carrying capacity will be reduced when:**

- A. The machine is above ground level
- B. The machine is at low level
- C. The load obscures your view
- D. When traveling in reverse

**3. Whose responsibility is it to ensure the safety of pedestrians while operating a truck?**

- A. The truck operator
- B. Management
- C. The pedestrians themselves
- D. The human resources department

**4. From the list below select the last thing the operator should do before moving off?**

- A. Put their seat belt on
- B. Engage drive
- C. Look around
- D. Sound the horn

**5. Trucks are more likely to turn over sideways when they are:**

- A. Loaded and driven slowly around corners
- B. Loaded and driven quickly in a straight line
- C. When braking hard
- D. Unladen and turning sharply

**6. The operator should only safely step off the platform:**

- A. Immediately on reaching the pick position
- B. Once the full pick has been completed
- C. Once a full observation has been carried out for vehicles, pedestrians and floor conditions
- D. When told to do so by the Warehouse Manager

**7. What is the difference between Net weight and Gross weight?**

- A. Net weight = the product only: Gross weight = the weight of the product, pallet and packaging
- B. Net weight = the weight of the load: Gross weight = the weight of the load and the pallet
- C. They are both the same and refer to the weight of the truck
- D. Gross weight only applies to live loads

**8. What is meant by the term “load centre” as it applies to lift trucks?**

- A. The width that the forks should be set on the carriage plate
- B. The length of the truck and the load
- C. The measurement to the middle of the load
- D. It is the measurement given forward from the front face of the fork arms to the centre of gravity of the load

**9. Prior to operating a truck in the working environment, the operator must have “written authorisation” issued by:**

- A. The instructor who carried out the training.
- B. The employer
- C. The lift truck supplier
- D. The lift truck manufacturer

**10. Enforcement of the Health and Safety at Work Act 1974, etc. is the responsibility of:**

- A. The Health and Safety Commission (HSC)
- B. The European Commissions United Inspectors (ECU)
- C. The Health and Safety Executive and Local Authorities
- D. The Police

**11. Can a Lithium ION battery be “topped” up?**

- A. No
- B. Yes, with distilled or de-ionised water
- C. Yes, with a special ion water
- D. No, they are a single use battery

**12. When sounding the lift truck’s horn at a blind corner you should:**

- A. Make several short sharp blasts
- B. Give one long blast to attract attention
- C. Give one short toot to save discharging the battery
- D. Give several long blasts

**13. Health and Safety legislation places responsibility for safety at work on:**

- A. The employers
- B. The employees
- C. Everyone on the premises
- D. Lift truck operators only

**14. An Approved Code of Practice is:**

- A. A requirement by law that everyone must comply
- B. Advice to duty holders on how to comply with legislation
- C. A registration scheme for the licensing of lift truck operators
- D. Written by a manufacturer on how to operate a lift truck

**15. If a load appears to be unsafely stacked and liable to collapse, the operator should:**

- A. Report it immediately to the supervisor
- B. Re-arrange the load himself/herself
- C. Pick the load up and travel with extreme caution
- D. Proceed slowly

**16. In winter months loads stacked outside may be covered in ice and snow, the effect of this will:**

- A. Increase the carrying capacity of the truck
- B. Make no change to the truck or weight of the load
- C. Increase the weight of the load
- D. Increase the friction between the pallet and the forks

**17. While operating a truck what would you do if you saw some rubbish or dunnage lying in a gangway or warehouse location?**

- A. Inform the supervisor
- B. Park the truck in a safe place and remove the obstruction
- C. Inform the other truck operators and get it moved at break time
- D. Ignore it as the next shift have cleaners that will move it

**18. Why do you stop no more than 150mm from the stack before raising the forks?**

- A. To assist with accuracy and discourage people walking between the forks / and the stack
- B. To save too many movements of the truck when manoeuvring
- C. To save using the parking brake too many times
- D. To allow pedestrians to pass through the gap at the rear of the truck

**19. When following another lift truck down an aisle, how many truck lengths clearance is it recommended to leave?**

- A. One length
- B. Two length
- C. Three lengths
- D. Four lengths

**20. The brakes on the truck you are operating seem to be faulty. What are you going to do?**

- A. Inform the supervisor
- B. Stop immediately and seek assistance
- C. Drive slower and get the fault checked at the next break time
- D. As long as the parking brake works it will be ok to finish the job and then report the fault

**21. What is the meaning of “free lift” in connection with lift trucks?**

- A. The distance the forks can be raised before the mast begins to extend
- B. The tolerance allowed for fork clearance whilst entering the pallet
- C. Passengers may be carried on the truck to assist the operator
- D. Because the hydraulics do not use power when being lowered